



Bruce Kestelman

Instructor Profile

Bruce Kestelman likes to think about what he does and who he is as an architect of great work places and customer experiences. He's learned that he's most passionate about his work when it is focused at the intersections of strategy, culture, leadership, employee engagement, inclusion, customer experience, and learning. His impact is in helping organizations to align culture with strategy and in working collaboratively with organizational leaders to build healthy and effective companies.

Trained as an educational psychologist with a focus on learning and teacher effectiveness, he's developed an interest and expertise in organization development, employee and leadership development, and talent management. He has completed the coursework for the Ph.D. degree in educational psychology, and has been awarded a master's degree in education and a bachelor's degree in psychology.

Bruce Kestelman will draw upon his more than 30 years of innovative practice and achievement of exceptional results in health care and education when working with your employees and company. He has a reputation as a trusted confidant, advisor, and coach to leadership. Bruce brings a passionate commitment for transforming workplaces into award winning cultures where customers receive the best care experience and where employees become engaged as they experience a best place to work. Bruce has been featured in *Training Magazine* and his work has been recognized for its innovative and effective approach to developing a diverse leadership pool, creating an inclusive environment and for leading an organization on the journey of becoming one of the top 100 Best Places to Work in Health Care.

